

The rise of (wearing the glasses of) the Chief Legal Operations Officer

Speakers:

Chris Fowler, General Counsel BT Technology and Transformation, British Telecom

Elisabeth De Dobbeleer, Vice President Law & Deputy General Counsel, Cisco Systems

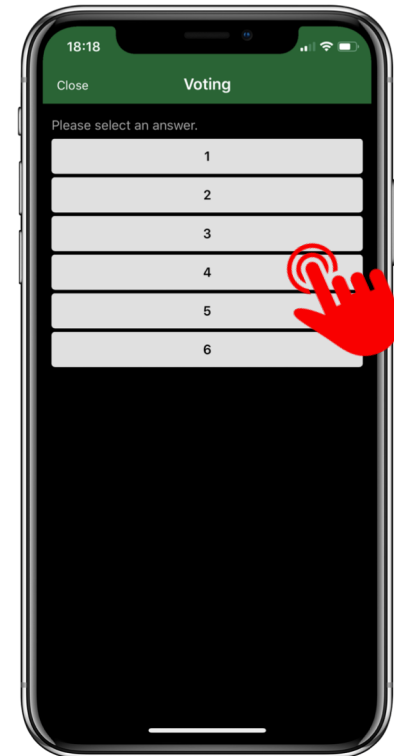
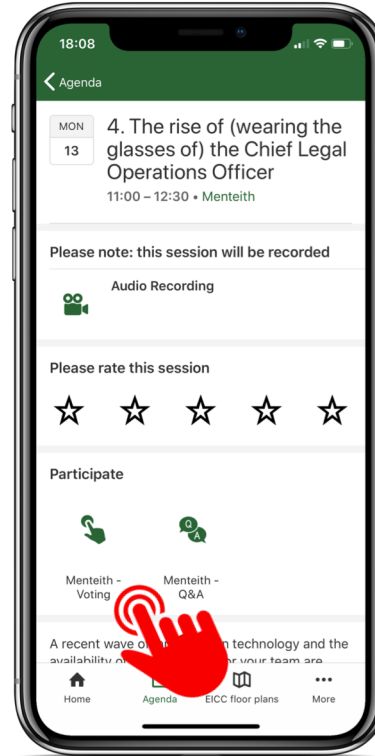
Mo Zain Ajaz, Chief Operations Officer for Legal and General Counsel, National Grid

Facilitator:

Tim Wilson, Senior Account Executive, Mitratech

Voting

- ▶ Tap on the voting button from the session you are attending to vote
- ▶ Tap on the number corresponding to your choice



Q1. What are the key focuses for your legal department?

1. Legal strategy
2. Legal spend
3. KPIs
4. External vendor management
5. Organisation design / operational model
6. Processes
7. Change management
8. Knowledge management

Q2. People, processes, technology - which comes first?

1. People
2. Processes
3. Technology

Q3. Legal operations - is it worth it?

1. Yes

2. No

3. Unsure