



ACC Association of
Corporate Counsel
— AUSTRALIA —

LEGAL TECHNOLOGY AND INNOVATION

ACC AUSTRALIA LEGAL TECHNOLOGY AND INNOVATION
COMMITTEE
2023 INTERIM GRANT REPORT

AS AT 20 MARCH 2024

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LTIC AUSTRALIA COMMITTEE / CONTRIBUTIONS TO ACC



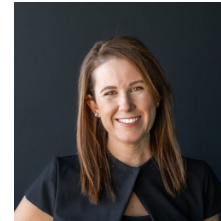
Karen Lee
Associate
Director of Legal
& Business
Conduct, Gilead
Sciences

- Chair of ACC LTIC committee
- Member of ACC Pro Bono committee
- Speaker at AI Masterclass at ACC National Conference



Andrew Paloni
Managing Counsel,
Australian
Institute of Marine
Sciences

- Formerly Chair of ACC New to Inhouse Committee
- ACC LTIC Bookclub lead
- Speaker at ACC virtual session on AIMS legal team innovation approach



Bianca Lau
General Counsel,
Youi Insurance

- Organised and presented Brisbane in-person Geekout
- Hosted Allens O365 Masterclass in Brisbane



Caterina Cavallaro
Managing Legal
Counsel, VGW

- Writer of ACC Positively Legal column
- ACC LTIC Bookclub co-lead
- Speaker on Beating Burnout at NatCon



Deborah Hook
Director of Legal
Operations,
University of
Sydney

- Former ACC NSW Committee
- Speaker on AI governance at ACC National Conference
- Sydney in-person Geekout speaker



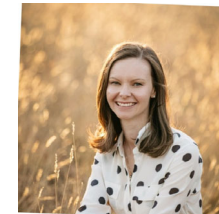
Janie Plant
Senior Legal Counsel,
Capgemini Australia

- Speaker at ACC Docusign sponsored virtual session
- LTIC LinkedIn thought leadership lead
- Perth in-person Geekout on ChatGPT



Zoe Bradley
Senior Legal &
Compliance Counsel,
Medtronic

- LTIC Secretary
- One of founding members of LTIC



Laura Hartmann
General Counsel,
Grampians Health

- Virtual LTIC Geekout guest speaker

LTIC COMMITTEE – SKILLS, INDUSTRY & TERRITORY COVERAGE

- 8 LTIC team members based in Queensland, New South Wales, Victoria and Western Australia
- Mix of in-house legal and legal ops professionals
- Wide industry coverage including healthcare, education, IT, hospitality, financial services, government
- Different skillsets including AI, project management, event management, public speaking, organisational change management, data for storytelling



ACC NATIONAL AND STATE BOARD INVOLVEMENT WITH LTIC

We have been successful in extensive engagement and involvement of many current ACC National and State Board team members in our LTIC activities to date.

National Board	WA Board	Tasmania Board	NSW Board	Vic Board	Qld Board
<ul style="list-style-type: none">• Mei Ramsay, attended NatCon AI Masterclass• Justin Coss, attended NatCon AI Masterclass• Sylvia Hands, former LTIC Committee member• Theo Kapodistrias, Geekout speaker and Bookclub attendee• Irene Kuo, former LTIC Committee member• Lori Middlehurst, attended Ginnovation event	<ul style="list-style-type: none">• Irene Kuo, former LTIC Committee member• Frances Hoskins, former LTIC Committee member• Felicity McLeish, attended Geekouts• Mary Adam, attended Geekouts• Mason McManus, former LTIC Committee member	<ul style="list-style-type: none">• Theo Kapodistrias, Geekout speaker and attended Geekouts and Bookclub	<ul style="list-style-type: none">• Nick Willetts, attended Geekout• Justin Coss, attended NatCon AI Masterclass• Michael Guilday, attended Geekout• Deborah Hook, current LTIC Committee member• Rachel Saunders, attended O365 Masterclass and Geekouts• Marina Yastreboff, former LTIC Committee member	<ul style="list-style-type: none">• Sylvia Hands, former LTIC Committee member• Molly Carr-Walsh, attended Geekouts• Andrew Fellowes, attended NatConAI Masterclass• Kate Sherburn, Geekout speaker	<ul style="list-style-type: none">• Lani Bajracharya, attended O365 Masterclass and Geekouts• Chantelle Groth, attended Geekouts• Michael McLaws, attended O365 Masterclass and Geekouts

LTIC VISION AND MISSION

Our vision

- The LTIC community aims to empower in-house lawyers with the knowledge and tools needed to navigate the future of legal technology, driving efficiency, enhancing compliance, and transforming corporate legal departments into strategic assets for their organisations.

Our mission

- The mission of LTIC is to foster collaboration, knowledge sharing, and innovation among in-house lawyers and legal operations professionals, with the overarching goal of leveraging technology to streamline legal processes, increase operational efficiency, reduce risk, and ultimately enable in-house legal departments to play a more strategic role in their organisations' success.

LTIC GOALS (ACHIEVED AS AT 31 DECEMBER 2023)

Thought leadership

- Establishing LTIC as a thought leader in the intersection of legal and technology, contributing to industry knowledge and trends

Education

- Providing educational resources such as Geekouts and Masterclasses to help LTIC members continuously build their legal tech skills

Legal tech & innovation show and tells

- Organising events where LTIC members can demo and share their successful implementations of legal tech solutions and learnings

LTIC 2023 KEY ACHIEVEMENTS

Scaled up Allens O365 matter intake masterclasses in four cities (Perth, Brisbane, Sydney and Melbourne)

2 virtual LTIC Bookclubs and 2 in-person LTIC Bookclubs dinners (Canberra / Melbourne)

13 virtual LTIC Geekouts and 9 in-person LTIC Geekouts (Sydney / Brisbane / Melbourne / Canberra / Perth)

LTIC AI Masterclass launched in November at ACC National Conference with Allens in Canberra

1,279 members in LTIC LinkedIn group

2023 LTIC GEEKOUT SPEAKERS

We have been successful in inviting guest speakers who are General Counsels, Senior Legal Counsel and Heads of Legal Operations from Canada as well as across Australia (Victoria, New South Wales, Western Australia and Queensland) to share knowledge with other in-house lawyers.

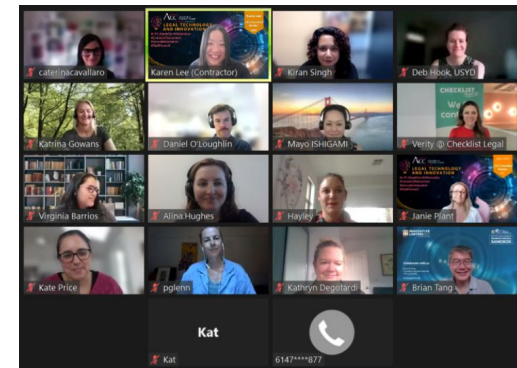
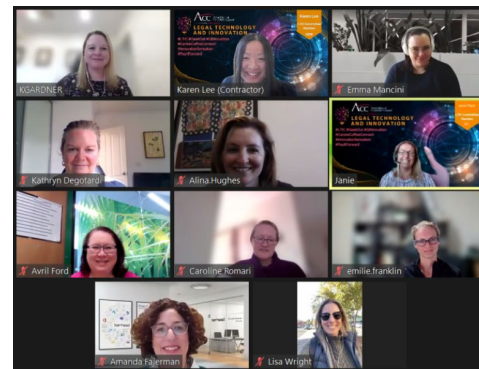
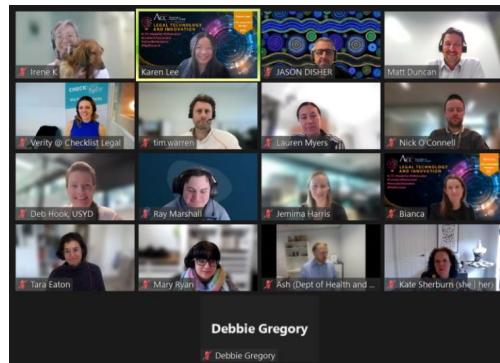
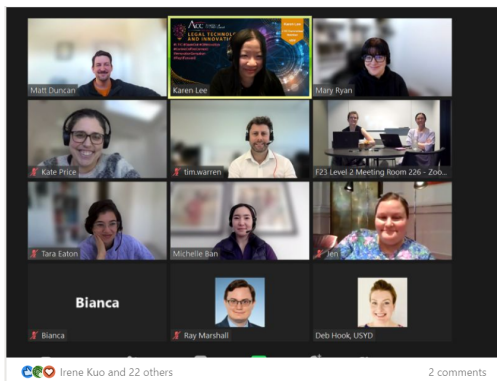


2023 VIRTUAL LTIC GEEKOUT SPEAKERS / TOPICS

Date	Speaker	Topic name
January	Laura Hartmann, General Counsel, Grampians Health	Health check on legal writing and tips for drafting with clarity
February	Laurie-David-Henric, Vice President, Global Head of Operations & Strategy, Manulife	Experience as a new ops leader and building up cross-cultural, distributed team
February	Kate Sherburn, General Counsel, Who Gives a Crap	When the tides change - what do you do when company strategy forces you to change your tech approach
March	Mason McManus, Contract Lead, Thiess	"If it ain't broke" why is it inefficient?
March	Mel Scott, Senior Legal Counsel, Megaport	The In-House Function: A Business Within A Business
April	Katrina Gowans, National Legal Operations Lead, Origin Energy	Obtaining value from your Law Firm Providers 2.0
May	Krystle Gardner, Senior Legal Counsel & Data Privacy Officer, Capgemini	Governance & Emerging Technologies
June	Devika Murugasu, General Counsel, Insignia Financial	Battle-tested strategies for lawyers leading change
June	Denis Cheong, Senior Legal Counsel, Fusion5	CLM using out-of-the box Office 365 features you didn't know about
July x 2	Matt Duncan, Director of Legal Operations, QIC	Putting knowledge where people do their work
August	Wendy Barker, General Counsel, Jonas Software	Talking the LLM Talk
October	Michelle Ban, Legal Operations Manager, Goodman	Process optimisation journey: What legal ops professionals should have in common with weightlifters

2023 LTIC VIRTUAL GEEKOUTS (30 TO 60 MINUTE SESSIONS)

Virtual Geekouts are intended to be a small group environment which is safe and collaborative for in-house lawyers to have their cameras on and discuss legal tech and innovation topics (lead by a guest speaker and facilitated by an LTIC team member).



2023 LTIC VIRTUAL GEEKOUTS (LINKEDIN POSTS)

After LTIC virtual Geekouts, we summarise the Geekouts and share the high level learnings from the Geekouts with our LTIC LinkedIn community to increase engagement and learning across the community.

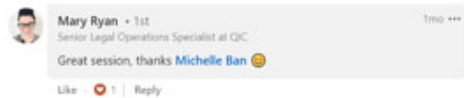
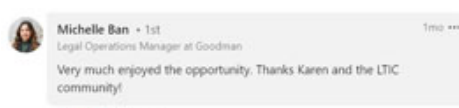


Thank you so much [Michelle Ban](#) for your fascinating LTIC Geekout on "A process optimisation journey - What legal operations professionals should have in common with weightlifters".

Loved learning about:

- 💡 the importance of process mapping, including process owner and building in a proactive ongoing review of processes;
- 💡 undertaking requests for proposals and engaging experts at appropriate timepoints;
- 💡 shifting cultural thinking to embrace process optimisation;
- 💡 workshopping with cross-functional teams and a wide variety of internal stakeholders, including considering cross-departmental processes and touchpoints;
- 💡 demonstrate tangible impacts on business processes to bring advocates into your corner;
- 💡 adopting a mindset of continuous improvement and adaptation

Terri Mottershead and 20 others 3 comments

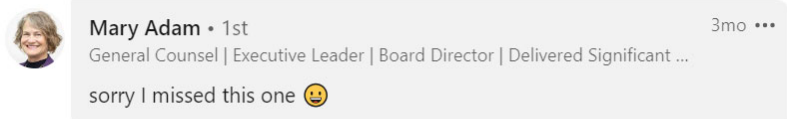


Thank you so much [Wendy Barker](#) for such a concise, thoughtful and informative ACC LTIC virtual Geekout on "Talking the LLM Talk: Keeping up with tidal wave".

Loved learning about:

- the pros and cons of neural networks;
- securing the supply chain of AI related software and hardware, including consideration of modern slavery issues;
- cleaning data and establishing data ownership and chain of custody;
- training and testing of the model;
- monitoring the output of the model and thinking about the human in the loop;
- cybersecurity and AI vulnerabilities

Elisabeth Flett and 14 others 2 comments



Like · 1 | Reply · 1 Reply

2023 LTIC IN-PERSON GEEKOUT SPEAKERS / TOPICS

The Global ACC grant supported us with subsidising attendee ticket prices for the below in-person Geekout events hosted across five cities in Australia (Sydney, Melbourne, Brisbane, Canberra and Perth). LTIC organising team members and guest speakers also paid for their own meals, so that the grant could be spread across more lawyers attending LTIC events.

Date / Location	Speaker	Topic name
July – Sydney	Deborah Hook, Director of Legal Operations, University of Sydney	Building a Generative-AI policy chat bot
August – Melbourne	Scott Smalley, Innovation Service Delivery Lead, Telstra	AI without the fluff
September - Sydney	Gihan Wijeratne, Head of Legal, Ingenico	Navigating through economic uncertainty as In-House Counsel
September – Brisbane	Bianca Lau, General Counsel, Youi Insurance	Legal Design Thinking – What Fast Food Taught Me About Legal Tech Implementation
October - Canberra	Karen Lee, Associate Director of Legal & Business Conduct, Gilead Sciences	Rise of the AI-enabled lawyer and legal team
November - Sydney	Paul Cenoz, Legal Counsel, DroneShield	Creating working relationships with regulators while being regulated
November - Sydney	Marina Mitrevski, General Counsel, Iconic	Coaching and mentoring – Raising the bar on legal leadership
December – Perth	Janie Plant, Senior Legal Counsel, Capgemini	Use cases for ChatGPT for In-house Lawyers

2023 LTIC IN-PERSON GEEKOUTS – ATTENDEES



2023 LTIC IN-PERSON GEEKOUTS LINKEDIN POSTS

After LTIC in-person Geekouts, we summarise the Geekouts and share the high level learnings from the Geekouts with our LTIC LinkedIn community to increase engagement and learning across the community.



[Karen Lee](#) (She/Her) • You

Digital health & privacy lawyer | ACC Australia Legal Innovation and Tech...
★ Admin • 2mo

Thank you so much [Bianca Lau](#) for organising and speaking at Brisbane's first in-person ACC LTIC Geekout, on "What Fast Food Taught Me About Implementing Legal Tech: An In-House Journey"!

Loved learning about:

- the importance of having a vision and focusing on the problem we are trying to solve for;
- how to better leverage data and how to reap the benefits of data collection;
- using familiarity to help drive successful adoption;
- thinking about self-service and finding those opportunities to automate along the way;
- embracing improvement as a continuous journey

   Tyrilly Csillag and 29 others



[Karen Lee](#) (She/Her) • You

Digital health & privacy lawyer | ACC Australia Legal Innovation and Tech...
6d

Thank you so much [Marina Mitrevski](#) for leading such an insightful Sydney LTIC Geekout dinner on "Coaching and Mentoring - Raising the Bar on Legal Leadership".

It was such a lovely and reflective way for us to close out our Sydney LTIC in-person Geekout series for the year and have the chance to think about:

- 💡 strategies for effective coaching and mentoring to nurture the next generation of in-house legal professionals, including in change management and legal operations skills;
- 💡 techniques for building high performing in-house legal teams;
- 💡 reverse mentoring in legal leadership;
- 💡 leveraging strengths in a team;
- 💡 best practices in executive coaching, such as goal setting and feedback mechanisms;
- 💡 impact of all of the above on company and in-house team and cross-functional team culture;
- 💡 how emerging trends in coaching and mentoring are shaping the future of professional development in the legal industry

  Laura Hartmann and 17 others



[Asha McDermott](#) • 1st

Head of Legal, Company Secretary

Thanks LTIC and especially [Karen Lee](#) for organising and of course [Marina Mitrevski](#) for leading such an interesting discussion

Love ·  4 | Reply · 1 Reply



[Marina Mitrevski](#) • 1st

General Counsel & Company Secretary at THE ICONIC

Thank you so much for having me [Karen Lee](#) and for the wonderful welcome from the LTIC community! Very much looking forward to attending more LTIC Geekouts in 2024 😊

Love ·  1 | Reply · 1 Reply

4 comments

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2023 LTIC IN-PERSON GEEKOUTS FEEDBACK FROM ATTENDEES THROUGH ACC FORMAL SURVEYS

“Practical tips and learnings from those around me.”

“Loved hearing about everyone’s experiences and journeys with AI.”

“Great night with wonderful people.”

“This was such a good night, no changes!”

“The content and conversation were both brilliant – these formats are conducive to high levels of interaction.”

“To be honest, it was less about the particular topic, and more about how engaged everyone was. Kudos to Karen and SJ for creating such an engaged community.”

“That there is so much to learn, but that there is a community of like minded legal professionals out there who are excited to explore the potential of generative AI.”

“I will literally attend almost anything with this group of people!”

2023 LTIC O365 MASTERCLASSES WITH ALLENS (MELBOURNE / SYDNEY)



Graeme Grovum • 1st

Head of Legal Technology and Client Services at Allens
3w • 🌐

Our Melbourne masterclass was yesterday and these in-house counsel smashed it! Our attendees successfully built their own matter intake systems in #MS365 including:

#legaltechnology
#legalinnovation



Graeme Grovum • 1st

Head of Legal Technology and Client Services at Allens
1mo

Wow! What a great group we had along to Friday's masterclass at Allens in Sydney! (Pleasingly, the smiles in the top picture are even from the end of the session so it must not have seemed too stressful in the moment 😊)



2023 LTIC O365 MASTERCLASSES WITH ALLENS (BRISBANE)



Graeme Grovum • 1st

Head of Legal Technology and Client Services at Allens
3mo • 🌐

And that's a wrap! [Allens](#) hosted the final ACC masterclass on 'Supercharging your legal service delivery using process automation in MS365' in Brisbane on Monday. We had a great time building our own matter intake workflows in [#MS365](#) over the course of the afternoon and every participant's flow ran successfully - well done, everyone!

A huge thank you to [Bianca Lau](#) for introducing the session with a touch of humour, and to [Karen Lee](#) for her tireless coordination and facilitation of these [#LTIC](#) events.

Catch us at the [Association of Corporate Counsel Australia](#) National Convention in Canberra (28-31 October) for more masterclasses, including one that [Karen](#), [Laura](#) and I will be running titled 'AI that you can use at work right now!'

[#legaleducation](#)
[#legalinnovation](#)
[#legaloperations](#)
[#powerautomate](#)

You and 41 others

1 comment • 1 repost



2023 AI MASTERCLASS AT ACC NATIONAL CONFERENCE (CANBERRA)

This is a 3-hour Masterclass with long-time LTIC friend and innovation mentor, Graeme Grovum. Following last year's hit session, Graeme is back to introduce inhouse counsel to some of the possibilities that AI has to offer our practice.

The session gives participants the opportunity to follow along with Graeme as he demonstrates use cases that generative AI is making possible. These include:

1. See how Microsoft has implemented GPT MS 365 products as 'Copilot' (Word, PowerPoint, Power Apps, Power Automate, etc)
2. See how to safely and effectively use ChatGPT as a technical assistant to work like a pro
3. See how to use ChatGPT plugins together to stack responses on each other

There'll be time to share ideas for implementing innovation at the end of the session, as well as the option of a supplementary "Geek Out" in the weeks after the masterclass, to learn more about how in-housers have used Graeme's tools in practice.

2023 AI MASTERCLASS AT ACC NATIONAL CONFERENCE (CANBERRA)



Karen Lee (She/Her) • You

Digital health & privacy lawyer | ACC Australia Legal Innovation and Tech...
★ Admin • 2mo • Edited

Are you an in-house lawyer looking to level up your practical skills in the ever-evolving world of AI?

ACC LTIC is super excited to collaborate with [Graeme Grovum](#) to present an AI Masterclass at the ACC National Conference in Canberra on Sunday, October 29.

This hands-on practical session will include:

- how Microsoft has implemented GPT MS 365 products as 'Copilot' (Word, PowerPoint, Power Apps, Power Automate, etc)
- how to safely and effectively use ChatGPT as a technical assistant to work like a pro
- how to use ChatGPT plugins together to stack responses on each other



Tiffany Henderson and 14 others

4 comments



James Wan • 1st

1mo ...

Deep learning technology focused patent attorney and commercial lawyer

This session was really good and one of my faves at the ACC conference.

MORE THAN A LAWYER

2023 IN-HOUSE LEGAL NATIONAL CONFERENCE

Where In-house Meets Innovation

29-31 OCTOBER 2023

National Convention Centre Canberra

morethanalawyer.com.au

MASTERCLASS

AI that you can Use at Work Right Now!

Presented by:

Graeme Grovum
Head of Legal Technology and Client Services
Allens Linklaters

Karen Lee
Chair, ACC Australia Legal Technology and Innovation Committee

Where In-house Meets Innovation

2023 AI MASTERCLASS AT NATIONAL CONFERENCE (CANBERRA)



Graeme Grovum • 1st

Head of Legal Technology and Client Services at Allens

3w • 🌐



I had an absolutely delightful time presenting a masterclass alongside Karen Lee at this year's Association of Corporate Counsel Australia National Convention!

Our group spent an afternoon looking at practical ways that in-house counsel can get started using generative AI right now. In addition to sharing some of the work that Allens is doing to help prepare in-house teams in this space, we covered a wide range of hands-on activities in the session, from comparing the outputs of Claude, Bard, and ChatGPT through to prompt engineering techniques, stacking plugins in ChatGPT Plus, and building our own chatbots in Microsoft's Power Virtual Agents.

As an added bonus, I even (finally!) got a coffee made for left-handers while in Canberra ☺️

#legalinnovation
#legaleducation
#legalops

You and 59 others

4 comments



Rādhikā Tevita (she/them) • 1st

Legal Counsel • Board Member

3w • ••

As a participant, I thoroughly enjoyed giving up a Sunday to immerse my tech-loving heart in the convergence of legal and AI. Thanks for an informative and thoroughly enjoyable session (ChatGPT did not generate this 😂)

2023 LTIC BOOKCLUB (VIRTUAL)



Frances Hoskins FGIA GAICD • 1st

General Counsel at Australian Institute of Marine Science
4mo •



The very first LTIC Book Club had a super interesting group of curious lawyers: Karen Lee, Deborah Hook and Virginia Barrios joining myself and Andrew Paloni discussing the convergence of technologies coming for us and implications for our profession (even though not all of us finished reading the book!).

It was such an interesting chat leaving us fascinated about what we'll be seeing in the future.

Keep your eyes peeled for our next book club!



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1 comment



Caterina Cavallaro • 1st

Group Head of Legal Operations & Strategic Projects | ACC...
3w •

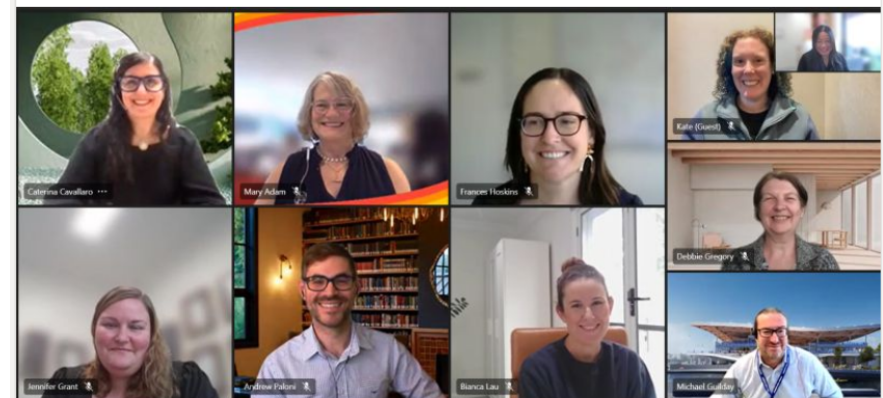


Richard Susskind's Tomorrow's Lawyers (new ed) was our LTIC book club topic last week!

Had a great time moderating with Andrew Paloni and discussing with Bianca Lau Karen Lee Frances Hoskins FGIA GAICD Michael Guilday, Kate Sherburn Jennifer Grant Mary Adam

It was a great discussion and thanks to everyone involved!

#tomorrowlawyers #legalops #inhousecounsel #inhouselegal



You and 25 others

13 comments

2023 LTIC BOOKCLUB (IN PERSON) MELBOURNE / CANBERRA



2023 LTIC BOOKCLUB (IN PERSON) MELBOURNE / CANBERRA



Karen Lee (She/Her) • You
Digital health & privacy lawyer | ACC Australia Legal Innovation and Tech...
★ Admin • 1mo • Edited



Celebrating our first ever LTIC in-person Bookclub and first LTIC Bookclub led by the author! LTIC was so lucky to have [Verity White](#) of Checklist Legal lead our Canberra bookclub discussion on contract conundrums and about her book "Create Contracts Clients Love".

So great to chat with LTIC friends from Queensland, Tasmania, NSW and Victoria about the wild and fun world of contracts including the craziest contracts ever, agile contracts, cultural approaches to contracts and negotiations, developing clause libraries and contract playbooks, CLMs, negotiating indemnities, simplification, automation and standardisation.

Tyrilly Csillag and 37 others

1 comment



Verity White (She/Her) • 1st
Contract Design Enthusiast ♦ Accredited Specialist - Commercial Law ♦ Fel...
1mo ...

Awww what a fantastic bunch of contract loving weirdos 🤪 I loved talking contract conundrums in Canberra! Can't wait to do it again in Melbourne ❤️

Love · 3 | Reply



Karen Lee (She/Her) • You
Digital health & privacy lawyer | ACC Australia Legal Innovation and Tech...
★ Admin • 1w • Edited



Thank you [Verity White](#) for leading another exploration of more contract conundrums at our Melbourne LTIC Bookclub dinner!

Loved discussing:

- 💡 the importance that our internal customers understand the company's contracts;
- 💡 process mapping using post-its, whiteboard, pen and paper;
- 💡 incorporating values and codes of conduct in our contracts and whether they should be binding or non-binding;
- 💡 that contract value may not equate to level of risk, so how do we as in-house lawyers truly deliver value to the business;
- 💡 that it takes confidence as in-house lawyers to let go of certain contracts and make ourselves redundant in the contracting process;
- 💡 incorporating contract guidance and 'how-to's' for our internal customers

Elisabeth Flett and 20 others

6 comments



Mary Ryan • 1st
Senior Legal Operations Specialist at QIC
1w ...

What a great night - thanks [Karen Lee](#) and [Verity White](#) (and everyone).



Love · 2 | Reply · 1 Reply



Emma Carnovale • 1st
Chief Counsel, Eastern Health
1w ...

You're a fabulous convenor [Karen Lee](#) and I agree, it was a terrific session. Thank you and [Verity White](#) and everyone present.

Love · 2 | Reply · 1 Reply

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2023 LTIC BRANDING FOR GEEKOUT / BOOKCLUB ANNOUNCEMENTS



Karen Lee (She/Her) • You

Digital health & privacy lawyer | ACC Australia Legal Innovation and Tech...
★ Admin • 1w • Edited



PERTH LTIC in-house friends: Announcing our next in-person LTIC Geekout dinner which will be lead by [Janie Plant](#) on Tuesday night, December 12!

LTIC Geekout topic: Use Cases for ChatGPT for Inhouse lawyers

LTIC Geekout description: Whether you are already using ChatGPT and other AI tools to augment your legal inhouse role or not, come along to hear about some specific use cases for using ChatGPT in your day-to-day role, without running afoul of your organisation's concerns about AI tool usage (well the obvious ones at least).



Karen Lee (She/Her) • You

Digital health & privacy lawyer | ACC Australia Legal Innovation and Tech...
★ Admin • 1mo



MELBOURNE in-house friends!

Join us for a mouthwatering adventure over dinner and drinks as we delve into the world of legal design and creating contracts that will not only protect but will also impress your clients.

LTIC is excited to collaborate with [Verity White](#) of Checklist Legal, who will lead this bookclub dinner to discuss her book "Create Contracts Clients Love". Attendees at this Melbourne bookclub dinner will also receive a copy of Verity's hard copy book by mail and an audiobook by e-mail.

Please reach out to me if you would like further details!



ACC LTIC LINKEDIN PAGE



Legal Technology and Innovation Community,
Association of Corporate Counsel Australia

 Private Listed

[Earn an Active Group badge](#)

1,279 members

Including Brian W Tang and 263 other connections



[Invite connections](#)

[Show all →](#)

Analytics

Last 15 days activity

<https://www.linkedin.com/groups/13974174/>



2023 ACC LTIC THOUGHT LEADERSHIP



Janie Plant • 1st

Senior Legal Counsel at Capgemini Australia Pty Ltd; Board...
3mo •



ChatGPT is in the spotlight again this week and for all the wrong reasons.

Over the weekend reports out of the US indicated that a lawyer has found himself on the wrong side of the justice system after ChatGPT was used to assist with a court submission. The only problem was that the chatbot had made up a number of the case citations that were relied upon.

It's hard to believe that any lawyer would rely on ChatGPT clearly without doing any fact checking, let alone not know that the tool can be somewhat unreliable which seems to be the lawyer's main defense. It's such a well known fact that a turn of phrase has been coined for it #hallucinations.

The good news for us in the #legalinnovation community that might be leaning on or even just dabbling with ChatGPT (or other chatbots) is that it's a pretty timely reminder that the first rule of ChatGPT is 'verify verify verify' (Fight Club anyone??). If you don't know much about the topic that you are asking about AND it's important that you appear as though you do, then I would think twice about using a chatbot. If you do know a lot about the topic, chatbots can be a super useful tool to getting a first draft or first pass of an output... but fact checking is crucial. If you don't know much about a topic but it's not important that you look like you do, knock yourself out but again, I wouldn't be talking at parties like you are an authority on the subject as you may meet someone that actually is and that could be a bit embarrassing.

Watch this space to see what happens with said lawyer in the US. The latest I read was that he now has to appear before the court and explain why he (and his law firm) should not be disciplined. Oh dear!!



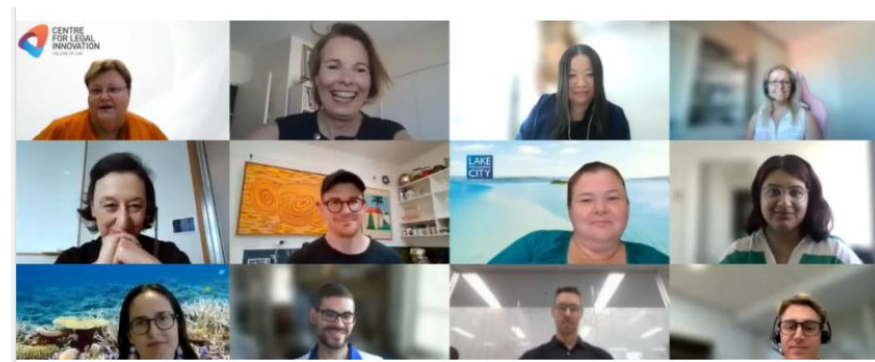
Janie Plant • 1st

Senior Legal Counsel at Capgemini Australia Pty Ltd; Board...
Reposted from Terri Mottershead • 5mo •



On Thursday I was delighted to be involved in one of the Centre for Legal Innovation's first roundtables on Generative AI as were a number of other fabulous members of your LTIC Committee Karen Lee, Frances Hoskins FGIA, Andrew Paloni. Relevantly for LTIC, this one was directed at inhouse lawyers. It was such a rich discussion presented by Terri Mottershead and Schellie-Jayne Price.

I love listening to and learning from all of these bright minds and I'm incredibly humbled to be so intimately involved in what is a very exciting time for the legal profession.



ACC LTIC WEBSITE

By in-house counsel, for in-house counsel® Select Language ACC Communities ACC Docket MyACC

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Acc Association of Corporate Counsel

Video: A woman holding a glowing lightbulb.



Quick tips



Swim Lanes



How to use swim lanes in your process improvement projects



How to draw a simple process map



Automation inherently involves understanding a process before



Gantt Charts



Quick overview of Gantt charts and how to use them



Kanban boards



Basic introduction to using Kanban



Six Sigma



High level overview of what Six Sigma is

Welcome!

Want to **innovate**, but not sure how?

Interested in how **technology** can help your working life?

You're in the right place!

This is where lawyers can come to be inspired about ways to work in the future.

<https://www.acc.com/chapters-networks/chapters/australia/special-interest-groups/legal-technology-and-innovation>

ACC LTIC SUPPORTING ACC NSW EVENT



Karen Lee (She/Her) • You

Digital health & privacy lawyer | ACC Australia Legal Innovation and Tech...

★ Admin • 2mo

Sydney ACC LTIC friends: ACC LTIC will be entering a team at the ACC Trivia Night tomorrow night (Wednesday September 27) in the Sydney CBD. We have one last minute spot on our team available. Please reach out if you're interested in joining us for a fun night hosted by [Rachel Saunders](#) and the ACC NSW team!

The poster features a central yellow speech bubble with the text 'Trivia Night' in a stylized font. On either side of the bubble are glowing lightbulbs; the left one contains a brain icon, and the right one contains a question mark icon. Below the bubble, the event details are listed: '27 September 2023 6.00pm - 8.30pm' and 'SWAAB Office Level 4, 20 Hunter St, Sydney NSW 2000'. A call to action reads: 'A Golden Trophy or a Wooden Spoon? Calling all Trivia Lovers! In partnership with SWAAB, we invite you to an evening of questions and/or confusion at the ACC NSW Annual Trivia Night. Come and show off your trivia skills whilst networking with equally learned friends in a race to the top. Are you up for the challenge? \$5 from each ticket is donated to the Minds Count Charity! Limited tickets available! Register Now! | Members \$20.00 | Non-Members \$30.00'. The ACC logo and 'Proudly Sponsored by: Swaab' are at the bottom.

27 September 2023
6.00pm - 8.30pm

SWAAB Office
Level 4, 20 Hunter St, Sydney NSW 2000

A Golden Trophy or a Wooden Spoon? Calling all Trivia Lovers!
In partnership with SWAAB, we invite you to an evening of questions and/or confusion at the ACC NSW Annual Trivia Night. Come and show off your trivia skills whilst networking with equally learned friends in a race to the top. Are you up for the challenge?
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ACC Association of Corporate Counsel AUSTRALIA

Proudly Sponsored by: Swaab



Karen Lee (She/Her) • You

Digital health & privacy lawyer | ACC Australia Legal Innovation and Tech...

★ Admin • 2mo • Edited

🏆 Trivia triumph 🏆

With sharpened pencils and minds, the ACC LTIC Geeks won at the ACC NSW Trivia night 2023!

Armed with lots (and lots) of old school lollies and Freddo Frogs, we were ready to take on the world ... or at least the other tables. It's not just about what you know, but the laughs and camaraderie that come with the quest for victory and an awesome little trophy.

(Picture sadly missing [Paul Cenoz](#)... but your sunglasses are featured in my left hand. With special thanks to [Rachel Saunders](#) for organising the evening and inviting us.)

If you're an in-house counsel (in Sydney, Melbourne, Brisbane and Perth) and would like to join us for future fun LTIC in-person events, please reach out.



Caterina Cavallaro and 31 others

11 comments

LTIC / ALLENS O365 MASTERCLASSES FINANCIALS (AS AT 31 DECEMBER 2023)

Event location	Ticket prices	Revenue received by ACC Australia Head Office	Amount used from Global ACC grant
Sydney Allens office	\$80 ACC members – 12 tickets sold \$150 non-ACC members – 6 tickets sold	ACC Head Office advised it received \$1,668.77*	\$0
Melbourne Allens office	\$80 ACC members – 11 tickets sold \$150 non-ACC members – 9 tickets sold	ACC Head Office advised it received \$1,995.79	\$0
Brisbane Allens office	\$80 ACC members – 8 tickets sold \$150 non-ACC members – 3 tickets sold	ACC Head Office advised it received \$1,058.75	\$0

- For note: Total revenue received by ACC Australia Head Office has credit card fees and tax deducted
- Events were hosted at Allens office and Allens provided afternoon tea, canapes and drinks

LTIC / ALLENS AI MASTERCLASS FINANCIALS (AS AT 31 DECEMBER 2023)

Event location	Ticket prices	Revenue received by ACC Australia Head Office	Amount used from ACC grant
Canberra (National Convention Centre)	\$330	ACC Head Office advised it received \$2,934 excluding GST and Stripe fees	\$86.85

* For note: There were 20 attendees in the Masterclass. We understand that ACC offered complimentary tickets to some attendees

LTIC GEEKOUTS FINANCIALS (PAGE 1 OF 2)

Event location	Ticket prices	Revenue received from Geekout attendees	Amount used from Global ACC grant
Sydney (Alpha)	A\$80 (Except 3 attendees with special dietary needs who couldn't eat group banquet paid the amounts for their individual meals)	A\$1,402 *	A\$723.67 *
Sydney (Greenwood)	A\$30	A\$360 *	A\$38.41 *
Melbourne (Din Tai Fung Emporium)	A\$45 (Except one attendee with special dietary need who couldn't eat group meal and paid A\$30 for their individual meal)	A\$480 *	A\$130.59 *
Sydney (Mumu)	A\$95	A\$1,235 *	A\$562.39 *

For note: LTIC guest speakers and LTIC organiser / LTIC team members attending also paid for themselves

* Please note that the revenue received (and therefore amount used from Global ACC grant) will need to be adjusted as ACC Australia Head Office has advised that the tax amounts / credit card fees will reduce the revenue received from Geekout attendees. Those tax amounts / credit card fees will need to be deducted from the Global ACC grant

LTIC GEEKOUTS FINANCIALS (CONTINUED – PAGE 2 OF 2)

Event location	Ticket prices	Revenue received from Geekout attendees	Amount used from Global ACC grant
Brisbane (DLA Piper)	A\$0 (DLA provided afternoon tea and beverages)	A\$0	A\$30 *
Canberra (Raku)	A\$85 (Except one attendee with special dietary requirement who couldn't eat group meal and paid A\$75 for their individual meal)	A\$840 *	A\$595 *
Sydney (Chin Chin)	A\$95	A\$950 *	A\$777.75 *
Sydney (Jazushi)	A\$75	A\$1,050 *	A\$399.89 *
Perth (Garum)	A\$65	A\$638.23 *	A\$708.77 *

For note: LTIC guest speakers and LTIC organiser / LTIC team members attending also paid for themselves

* Please note that the revenue received (and therefore amount used from Global ACC grant) will need to be adjusted as ACC Australia Head Office has advised that the tax amounts / credit card fees will reduce the revenue received from Geekout attendees. Those tax amounts / credit card fees will need to be deducted from the Global ACC grant

LTIC BOOKCLUBS FINANCIALS

Event location	Ticket prices	Revenue received from Geekout attendees	Amount used from Global ACC grant
Canberra (Banana Leaf)	A\$50 (Except for one attendee with special dietary requirement who couldn't eat group meal and paid A\$35 for individual meal)	A\$485*	A\$299.95*
Melbourne (Din Tai Fung Emporium)	A\$50	A\$550*	A\$53.19*

For note: LTIC guest speakers and LTIC organiser / LTIC team members attending also paid for themselves

* Please note that the revenue received (and therefore amount used from Global ACC grant) will need to be adjusted as ACC Australia Head Office has advised that the tax amounts / credit card fees will reduce the revenue received from Geekout attendees. Those tax amounts / credit card fees will need to be deducted from the Global ACC grant