

LEGAL OPS

\$1M+

Annualized
Savings

60%

Less time
spent on administrative
processes

50%

Reduction
in contract
review
cycle time

65

KPIs
monitored
by dashboard

24

NDA
terms
benchmarked

30

Categories
measured in
law firm RFP
process

12

Tech-enabled
Legal Ops
Systems

Data
Driven

Project Background

At the beginning of 2018, Fir Tree's small legal team launched an ambitious project to streamline its legal operations through the selective application of many of the same processes and technological solutions used by large corporate law departments. By the end of 2019, after only two years, Fir Tree's legal operations now rival those of some of the most sophisticated law departments (regardless of size), with extensive use of dashboards and data-driven reports to provide real-time information and leading/lagging indicators of performance across financial controls, outcomes and operational matters, together with predictive analytics to inform the decision making by its personnel.

Pillars of Success

We focused on three primary legal operations functions – vendor management, contract management and knowledge management. Our tech-enabled process changes resulted in vendor cost reductions of up to 20%, contract review cycle time improvements of over 50% and up to 60% productivity enhancements.



245

Separate law firm
matters tracked by
vendor management
dashboard

33

Separate legal service
providers managed
annually