FACTA Red Flags

Training Materials from WeComply ACC's Exclusive Alliance Partner for Compliance Training

- <u>Classroom Training</u>: A PowerPoint version of this course is available free to ACC members through the <u>ACC Compliance Training Portal</u>.
- <u>Online Training</u>: An interactive, trackable and customizable version of this course is available at a discounted rate for ACC members through <u>WeComply</u>.

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FACTA Red Flags Course Summary

This 40-minute course will help employees (a) identify red flags that are relevant to their handling of account information, (b) detect those red flags when they occur, (c) respond appropriately to whatever red flags they detect to prevent and mitigate identity theft, and (d) ensure that red flags are updated periodically to reflect changes in the methods of identity theft. Our online version includes pop quizzes, news clippings and a final quiz highlighting real-world issues. The topics covered in the course include —

- What is identity theft?
- Fighting identity theft with FACTA
- Identifying and detecting red flags
- Warnings from consumer reporting agencies
- Suspicious documents
- Suspicious personal identifying information
- Suspicious account activity

- Notice or alerts of identity theft
- Low-tech red flags
- Responding to red flags
- Other information-security practices
- Address discrepancies
- Change of address requests
- Identity theft a moving target

For more information, please contact WeComply toll-free at 866-WeComply (866-932-6675), via email at sales@wecomply.com, or on the web at www.ACC.com/compliance