

#### The ACC Value Champion Series:

## **COMBINING VALUE TACTICS**

Cut Costs, Improve Predictability, & Achieve Better Outcomes

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#### ACC VALUE CHALLENGE



AINE LYONS VP, Deputy General Counsel, VMware



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FRANCESCO
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## **Driving Value**





**FEES** 













**IMPROVEMENT** 





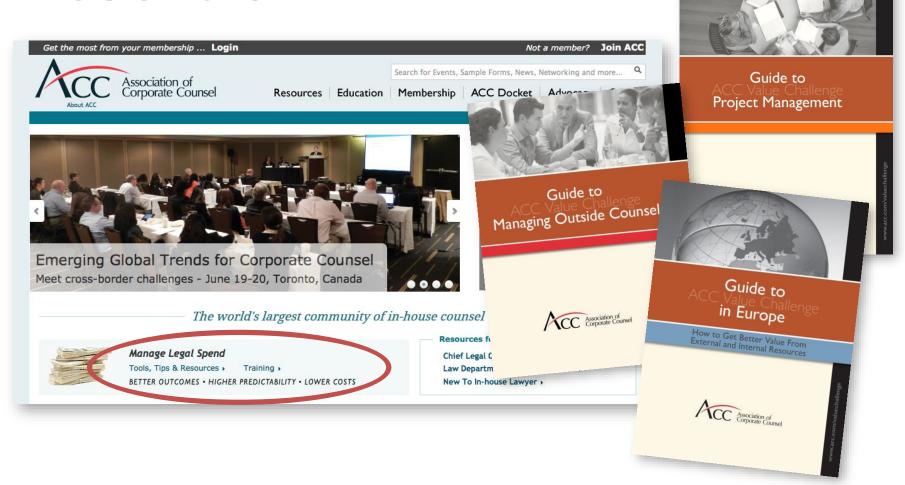
KNOWLEDGE MANAGEMENT



CHANGE MANAGEMENT

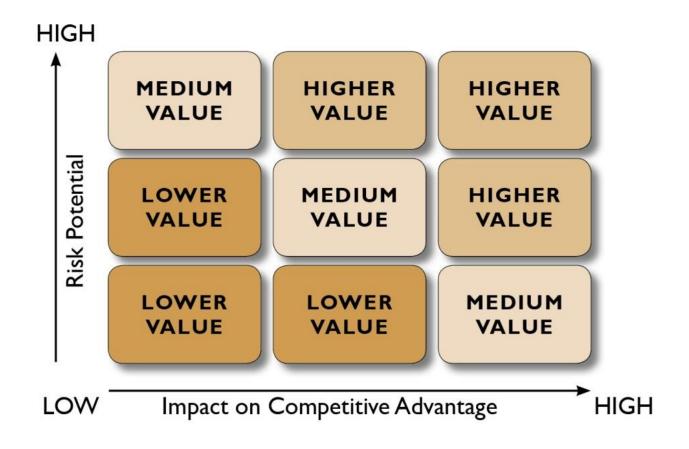


#### RESOURCES





#### **VALUE MATRIX**





#### **VALUE-BASED FEES**





#### **Bank of America**



More than 80% of litigation on fixed fees



**75%** of spend on fixed fees



#### PROCESS IMPROVEMENT RESULTS





Cut cycle time for contracts by 30%



**Cut workload by 15 - 20%** 



Cut NDA cycles 350%



#### SAVINGS FROM COMBINED TACTICS

**m**ware<sup>®</sup>

Cut total spend as % of revenue by 1/4



**Medtronic** Cut total spend by 40%

J.P.Morgan Cut settlements by 43%



Overall savings of 30%



# UNBUNDLING & STAFFING IMPROVEMENT







Cut document review cost by 36%



Outsourced workload to LPO by 30%



Cut cycle time for contract review by 83%













ACC Legal Operations is a member-driven organization that supports legal operations professionals by delivering benchmarking, resources and opportunities to collaborate. It also serves as a unified voice to advance this critical business function.

#### **NEWS & ANNOUNCEMENTS**

- Register for the Contract Management Systems Webinar on May 12th
- Registration is Now Open -ACC Legal Ops Conference June 22-24 in Chicago
- Al Pioneer ROSS Intelligence Lands Its First Big Law Clients In the latest sign that the use of artificial intelligence may eventually become common in Big Law, Baker & Hostetler has emerged as the first law firm to make public that it has licensed the artificial intelligence product developed by ROSS Intelligence for bankruptcy matters.



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# acc.com/ValueChallenge

# **THANK YOU!**