

## DELIVERING STRATEGIC SOLUTIONS ACCA'S 2000 ANNUAL MEETING HOUSE COUNSEL ADMINISTRATIVE REVIEW

DATE:

**OFFICE NAME:** 

MANAGING ATTORNEY:

OFFICE ADMINISTRATOR:

ADMINISTRATIVE DUTIES TO BE REVIEWED:

- A. VOUCHER PROCESSING
- 1. METHOD USED: A)VOUCHER STAMP
- B)COMPUTERIZED VOUCHER
- C)WRITTEN
- 2. ACCOUNT CODES
- 3. AUTHORIZATION
- 4. TIMELINESS
- 5. FILING PROCEDURES
- 6. APPROPRIATE EXPENSES BEING VOUCHERED
- 7. TO WHOM SENT/METHOD
- 8. USAGE OF "GENERAL" VOUCHERS
  - 9. OVERALL KNOWLEDGE OF PROCEDURES
  - B. DRAFT USAGE
- 1. APPROXIMATE MONTHLY USAGE
- 2. DRAFT PREPARATION PROCEDURES

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- 3. SECURITY
- 4. TIMELINESS OF FORWARDING OF INPUT COPIES TO CLAIMS
- 5. APPROPRIATE EXPENSES PAID BY DRAFT
- 6. CASE ACCOUNTING SCREENS
- 7. DRAFT CONTROL LOGS/VOIDS
- 8. SIGNING AUTHORITY
- 9. OVERALL NOWL.EDGE OF PROCEDURES
  - C. MANAGER'S ACCOUNT
- 1. RECONCILIATIONS
- a) TIMELINESS
- b) PROCEDURES/FORM
  - a. STATEMENTS

EXHIBIT "D"

- 2. DEPOSITSICHECKS/REIMBURSEMENT FROM ACCTS.PAYABLE
- 3. FILING/SECURITY
- 4. SIGNING AUTHORITY
  - 5. OVERALL KNOWLEDGE OF PROCEDURES
  - D. FILE STORAGE CROFS
- 1. PERSON ASSIGNED TO ORGANIZE/RECORD INVENTORY
- 2. USAGE OF CROFS INPUTTING PROCEDURES
- 3. TIME FRAMES FOR CROFS STORAGE IN PLACE
- 4. METHOD USED TO SHIP
- 5. RECORD/KEEPING
  - 6. OVERALL ENOWLEDGE OF PROCEDURES
  - E. COMPUTER SYSTEM/MITRATECH PROCEDURES
- 1. INPUTTING NEW FILES

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- a) INITIAL INPUT/DISTRIBUTION PROCEDURES
- b) SETTING CASE TYPES/SEVERITY
- c) ANSWERS/TIMELINESS
- 2. TECHNICAL/SYSTEM SUPPORT/ADMIN PROCEDURES/BACKUPS
- a) PERSON IN OFFICE RESPONSIBLE
- b) KNOWLEDGE OF EQUIPMENT
- c) RECORDS OF PC EQUIPMENT
- d)PROCUREMENT OF NEW EQUIPMENT
- e) COMPUCOM/RECORDS/PROCEDURES
- f) OVERALL KNOWLEDGE OF PROCEDURES
  - F. OFFICE SUPPLIES
- 1. PERSON RESPONSIBLE FOR ORDERINC VIA FOCUS/FAX
  - 2. RECORD/KEEPING FOR FUTURE ORDERS/FOLLOW-UP
  - G. PETTY CASH
- 1. SYSTEM IN PLACE
- 2. SECURITY
- 3. PROPER RETENTION OF RECEIPTS
- 4. REIMBURSEMENT TO MANAGER'S ACCOUNT
- 5. TOTAL DOLLARS IN PETTY CASH ACCOUNT WHEN REIMBURSED.
  - 6. OVERALL KNOWLEDGE OF PROCEDURES

EXHIBIT "D"

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- I. CLERICAL SUPPORT ASSOCIATES UNDER DIRECTION OF SUPERVISOR
- 1. # OF ASSOCIATES REPORTING TO SUPERVISOR
- 2. PERFORMANCE APPRAISALS
- a) TIMELINESS

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- 3. SALARY ADMINISTRATION
- 4. PIP PROGRAM -- KNOWLEDGE OF PROCEDURES
- I. MANAGER'S PERSONNEL FILES
- 1. RETENTION OF DOCUMENTS
- 2. UPDATING OF MANAGER'S RECORD CARD
- 3. PERSON IN OFFICE RESPONSIBLE FOR MAINTENANCE OF MANAGER'S PERSONNEL FILES
  - J. ATTENDANCE PROCEDURES
- 1. ATTENDANCE CARDS LOCATION/MAINTENANCE RESPONSIBILITY
- 2. PROPER DOCUMENTATION/VACATION DAYS/DISABILITY
- 3. KNOWLEDGE OF ATTENDANCE CODES/USAGE
- 4. RECORDING OF FMLA
- 5. WEEKLY ATTENDANCE SHEETS MALINTAINED, IF APPLICABLE
  - 6. OVERALL KNOWLEDGE OF ATTENDANCE PROCEDURES
  - K. DISABILITY PROCEDURES
  - 1. OFFICE SYSTEM IN PLACE/INITIAL NOTIFICATION
- 2. DISABILITY FORMS
- a) LOCATION
- b) PROPER AUTHORIZATION
- c)PROCEDURE FOR REPORTING
- 1) TIMELINESS
- 2) RETURNS FROM DISABILITY
- 3) REPORTING TO PEDU PROCEDURES
- 3. FMLA PROCEDURES REQUESTS FOR LEAVE OF ABSENCE
  - 4. OVERALL KNOWLEDGE OF DISABILITY PROCEDURES
    - L. STAFFING PROCEDURES

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- 1. TEMP AGENCY PROCEDURES
- 2. RECRUITING PROCEDURES
- 3. INTERVIEWING/TESTING OF APPLICANTS
- a) ADMINISTRATION OF APPROPRIATE TESTS
- b) SCORING OF TESTS

EXHIBIT "D"

- c)SCREENING/INTERVIEWING APPLICANTS
- d) RECOMMENDATIONS TO HRD
- e) REFERENCE CHECKS
- f) PROCEDURE FOR MEDICAL QUESTIONNAIRES CONDITIONAL OFFERS
- g) FINAL OFFERS START DATES
- 4. KNOWLEDGE OF ORIENTATION MATERIALS PROPER DOCUMENTS NECESSARY TO BE SUBMITTED TO HRD FOR NEW HIRES.
- 5. KNOWLEDGE OF HUMAN RESOURCES PERSONNEL FOR STAFFING
- M. EMERGENCY PREPAREDNESS PLAN
- 1. LOCATION/ACCESSIBILITY/PROCEDURES

EXHIBIT "D"

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